User instruction

New feature for status messages in SiteInfo v2.16

Background

In version 2.16 of SiteInfo we introduce a new feature for customers with objects that are not in use for part of the year.

In this case we had to separate the current status message into two new types; Operation status and Service status.

For companies without "seasonal agreement" there is no functional difference except that you can place objects in different categories.

Companies with a "seasonal agreement" receive a discounted fee for objects in operation status "Out of operation".
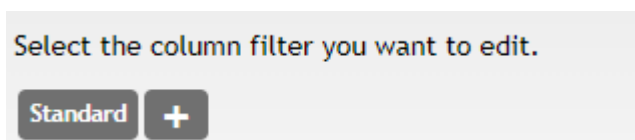
Preparation

To access to the operation status column, it must be activated for the overview and site view.

1. Click on your name to get to your personal settings page.
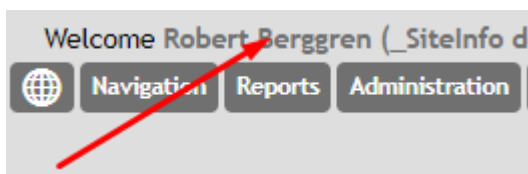
2. Click on the column set that should contain the operation status column or click on the plus symbol to create a new.

3. Move the column from the right to the left selection.

Settings for overview page

Active columns

Planned delivery	▲
District	
Site Name	
Address	
City	
Name	
Tankno.	
Product	
Tank volume	
Volume	
Filling ratio	
Ullage	▼

Available columns

Art. no	▲
Unit	
U	
%	
Stock volume	
Safety volume	
Dead volume	
Nominal value	
Alarm level	
Warning level	
Service Provider	
Operation Status	▼

Name of set   Standard

Default set   ☐

Save   Close   Delete

4. Repeat the above procedure for the site view.

Site details page settings

Edit settings for Site page.
Customize the information that's available to view.

Site details

Operation status

The new function operational status has three categories:

	Active	Object that are viewed and planed daily.
	Idle	Objects that for some reason are not viewed daily are in idle. For example, customers that order themselves.
	Out of operation	Object that are not used at all for the moment.
	Preparing	Objects that are not yet installed.

1. Click on the symbol in the operation status column to change status.
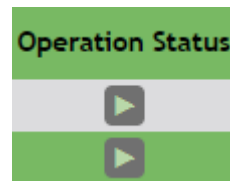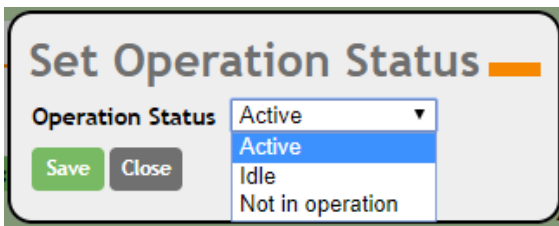
For customers with "seasonal agreement" all functionality like volume, level notification, unknown level change, and more will be deactivated if the object is placed in "out of operation".

Service status
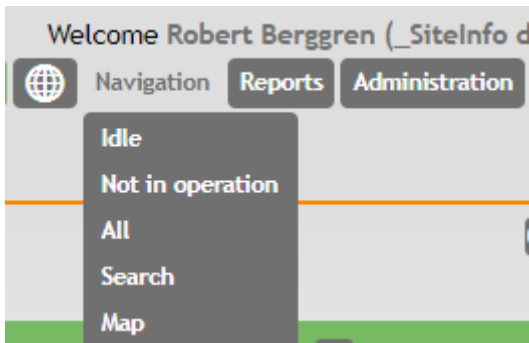
Only applies to customers with support agreement.

This status is used to change status of the equipment, tank and so on. Like if the measurement is flickering or the tank is up for inspection.

The current status "out of operation" will be moved to "operation status".
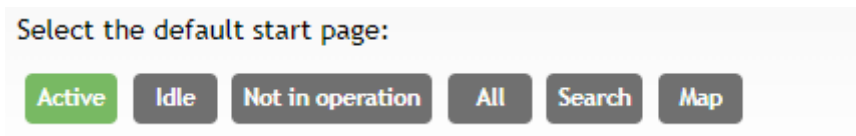
New views in the navigation menu

To change between views, use the "Navigation" menu.

New start page options under personal settings

Chose the start page that you wish to be your default upon login.

Active page is marked with green.

Setting for default presentation of grouped objects.

Only applies to customers with option to group objects.

Chose the default way to present grouped objects on the overview

Active page is marked with green.